

7 STEPS TO RECEIVING HOME CARE PACKAGES

1

CALL MY AGED CARE ON 1800 200 422

The staff will ask you questions to determine your needs and eligibility. If applicable they will arrange a free assessment with the Aged Care Assessment Service.

2

BE ASSESSED FOR A HOME CARE PACKAGE

A professional health and community care clinician visits you at home to assess your eligibility. You can have a representative or family member with you.

3

RECEIVE THE UTCOME OF YOUR ASSESSMENT

A letter will inform you of your level of home care package and your priority of care.

4

MAKE ENQUIRIES ABOUT SERVICE PROVIDERS

There is a list on the My Aged Care website. Only an approved service provider can provide a Home Care Package. ACCS is a registered provider.

5

BE ASSIGNED A HOME CARE PACKAGE

When it becomes available you will receive a letter from My Aged Care that contains a unique referral code that you will need to provide to your chosen Service Provider.

6

ENTER INTO A HOME CARE AGREEMENT

Once a Home Care Package is assigned, you have 56 days to choose a provider and enter into a Home Care Agreement.

7

START RECEIVING SERVICES

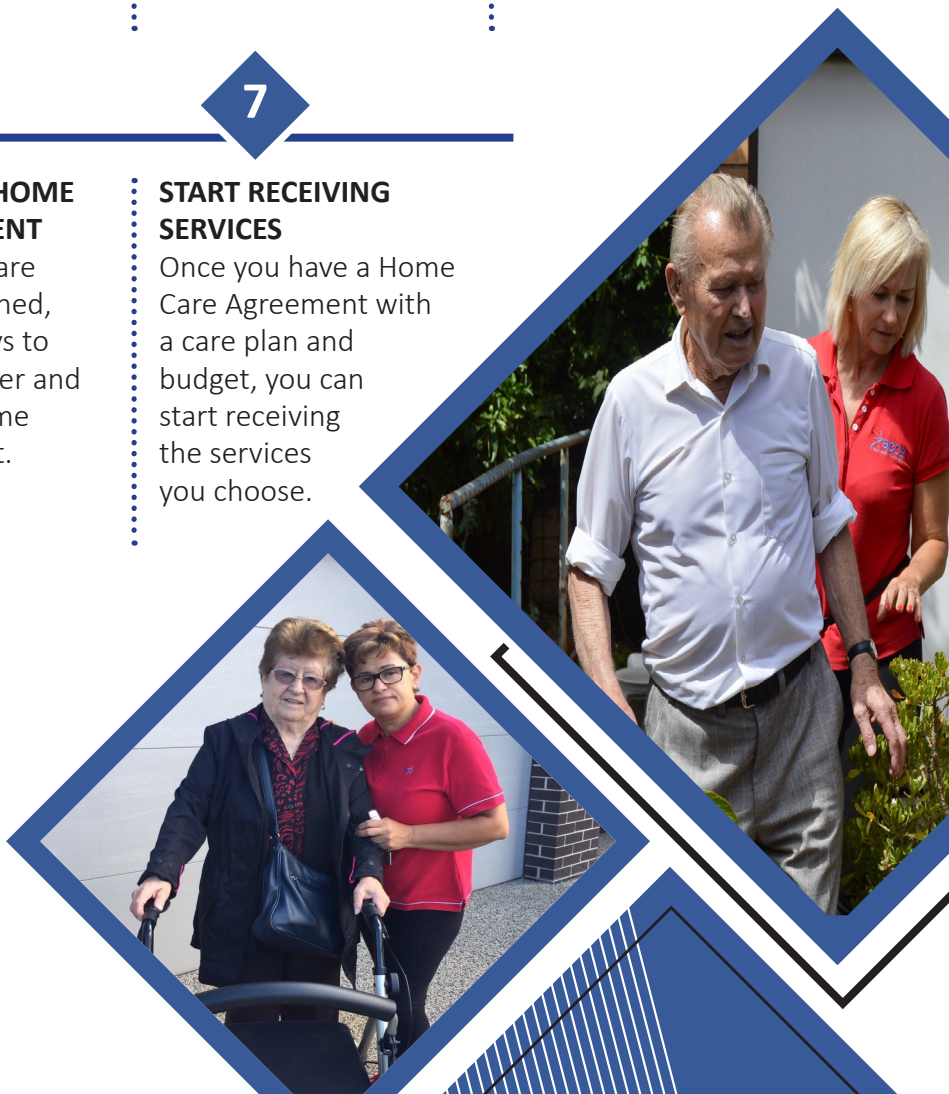
Once you have a Home Care Agreement with a care plan and budget, you can start receiving the services you choose.

FOOTSCRAY 9689 5811

DANDENONG 9791 6000

GEELONG 4222 8072

www.accs.asn.au



7 KORAKA DO PAKETA POMOĆI I NJEGE U KUĆI

1

NAZOVITE MY AGED CARE NA 1800 200 422

Osoblje u kontaktom centru postaviti će Vam nekoliko pitanja kako bi razumjeli Vaše potrebe i utvrdili imate li pravo na pomoć. Ako je primjenjivo, organizirati će besplatnu procjenu s timom za procjenu stanja osoba starije dobi (ACAS).

2

PROCJENA NA PRAVO KORIŠTENJA PAKETA KUĆNE SKRBI

Stručnjaci za zdravstvenu zaštitu i skrb zajednice će Vas posjetiti kod kuće kako bi procijenili Vašu situaciju. Ako želite, možete organizirati zastupnika ili člana obitelji koji će biti s Vama tijekom procjene.

3

PRIMLJENA PISMENA OBAVIJEST O ISHODU PROCJENE

Pismo koje ćete dobiti poštom će Vas obavjestiti o Vašem pravu na pomoć, koji stupanj skrbi Vam je odobren i koliko vam je hitno pomoć potrebna.

4

RASPITAJTE SE O ORGANIZACIJAMA KOJE VAM MOGU PRUŽITI USLUGE

Postoji popis pružatelja usluga na internet stranici My Aged Care. Samo registrirane organizacije mogu Vam pružiti pomoć kod kuće. ACCS je registrirani pružatelj usluga.

5

DODJELA PAKETA KUĆNE SKRBI

Jednom kad paket bude dostupan, dobiti ćete pismo od strane My Aged Care sa jedinstvenim kodom preporuke koji ćete morati predložiti odabranom pružatelju usluga.

6

SKLOPITE UGOVOR O KUĆNOJ SKRBI

Nakon dodjeljivanja paketa kućne skrbi, imate 56 dana da odaberete pružatelja usluga, i sklopite ugovor o kućnoj skrbi.

7

POČETAK PRIMANJA USLUGA

Nakon što dobijete ugovor o kućnoj skrbi s planom skrbi i proračunom, možete početi primati usluge koje odaberete.

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